

22 March 2012

RE: Design/Build of the SOF 112<sup>th</sup> Signal Battalion HQ/COC

Dear Heard Concrete Construction Corporation,

With the completion of the SOF 112<sup>th</sup> Signal Battalion HQ/COC, a 62,516 square foot office/warehouse facility at Fort Bragg, NC, I wanted to sincerely thank your company, especially Project Manager Andy Williams and Superintendent Butch Reinert for all their efforts and tireless dedication to the project. The efforts of the entire Heard Concrete team consistently went above and beyond our expectations and contributed to a successful project. Your team helped the project get off to a positive and safe start and for that we are thankful.

During the design phase of the project, the professionalism and technical knowledge displayed by your team was a tremendous asset. A simple example of this was your team's suggestion to lower the concrete footings by 8" to allow for earth forming. Although this required an additional row of CMU the cost savings from avoiding traditional wood forming well outweighed the cost of the additional masonry. Due to your valuable input, the structural engineer bought off on the idea and the result was that the structure was not compromised and tremendous time and money were saved in the process.

With any construction project there are difficulties and unique challenges - this one was no different. However, what was different was the way that your company handled the various challenges along the way. I was continuously impressed with the response time, the professional attitude and the quality resolution.

Heard Concrete was an instrumental player in the team and I would highly recommend your company for future projects.

Sincerely,



Nicole M Feldpausch  
Project Manager